

# NSW Energy Price Fact Sheet

## Ausgrid Distribution Zone

### Business Time of Use (TOU) (Market offer)

Customer type	Distributor	Tariff type	Offer type	Release date	Tarrif name
Embedded Network	Arc Energy Embedded/ Ausgrid Network	Time Of Use	Market Offer	1 Aug 23	Business TOU

### Electricity tariff rates

Pricing Details	Price (inc. GST)
Peak	58.23 cents per kWh
Shoulder	30.12 cents per day
Off peak	18.67 cents per kWh
Daily Supply Charge	181 cents per day

Daily Supply Charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Electricity offer details

Offer details	
Contract Expiry	Continues in market until withdrawn by us upon notice to you
Contract Term	No contract term
Price Changes	Prices are not fixed and may be varied in line with our terms and conditions. We will provide you with notice of any price changes as soon as practicable, but no later than your next bill
Cooling-off period	10-business days from the date of the contract
Solar feed-in tariffs	Not Applicable
Eligibility	Applicable to customers within an Arc Energy network building located in the Ausgrid distribution network.
Billing Cycle	Monthly

## Contact details for enquiries

For further details on the information presented in this Energy Price Fact Sheet or for further information, please visit [arcenergygroup.com.au](https://www.arcenergygroup.com.au) or call us on **1300 025 965**

As a customer within an embedded network you have the option of seeking alternate retail energy pricing offers from retailers.

Retailer	Phone number	Retailer's website	Full terms and conditions
Arc Energy Corporation Pty. Ltd. ABN 33 614 276 827	1300 025 965	<a href="https://www.arcenergygroup.com.au">www.arcenergygroup.com.au</a>	Full terms and conditions can be found at: <a href="https://www.arcenergygroup.com.au/terms-and-conditions/">https://www.arcenergygroup.com.au/terms-and-conditions/</a>

If you decide to receive electricity from another provider, you will receive an energy only bill from your retailer of choice and a second distribution network charges bill from Arc Energy.

## Energy made easy

Energy Made Easy is an Australian Government website where you may be able to compare energy offers. Visit Energy Made Easy at [www.energymadeeasy.gov.au](https://www.energymadeeasy.gov.au).



**arcenergy**  
GROUP

 1300 025 965  [info@arcenergygroup.com.au](mailto:info@arcenergygroup.com.au)

[www.arcenergygroup.com.au](http://www.arcenergygroup.com.au)

ABN: 33 614 276 827

Sydney: Suite 703, 11-15 Deane St, Burwood NSW 2134 | Melbourne: Level 17, 727 Collins St, Docklands VIC 3008

[www.arcenergygroup.com.au](http://www.arcenergygroup.com.au)